

Chintan Raval Dentistry Professional Corporation

PRIVACY ACT

We try to be as open and transparent as possible about the way we handle your personal information. All of our staff members are trained in the appropriate uses and protection of your information. We will ensure that:

- Only necessary information is collected about you;
- We only share your information with your consent;
- Storage, retention and destruction of your personal information complies with existing legislation and privacy protection protocols;
- Our privacy protocols comply with legislation, standards of the RCDSO and the law.

FINANCIAL AGREEMENT

Payment for services is due at the time services are rendered, unless prior arrangements have been made. It is the responsibility of the patient to know the details of their Dental Benefit policy (if applicable) or when their benefits change.

Your insurance policy is a contract between yourself and your insurance company; we are not a party to that contract. Unfortunately, we are unable to know exactly what every patient's dental policy entails, but will do our best to find out when asked.

Please be aware that some, or perhaps all, of the services provided may not be covered or only covered for a percentage. We consider our relationship with you to be of primary importance and will make our treatment recommendations based on what we believe is the best treatment for you, regardless of your insurance coverage.

MISSED APPOINTMENTS AND CANCELLATION POLICY

When you book an appointment with us, we are reserving time for you with our doctor or hygienist, as well as the operatory space required. Our office requires 24 hours' notice to cancel an appointment. We understand that emergencies do arise - however, appointments that are chronically cancelled last minute OR appointments that are missed will be subject to a cancellation fee.

Signature

Printed Name

Date

Signature of Witness